

# Homeownership Education Learning Program Helpful Lender Links & Contact Information



## **American Home Mortgage Servicing, Inc. (AHMSI)**

(877) 304-3100 phone  
Home Retention Website:  
[https://ahmsi3.com/servicing/BAT\\_ba.asp](https://ahmsi3.com/servicing/BAT_ba.asp)

## **AmTrust**

(800) 860-2025 phone ext. 2897  
Mortgage Assistance Website:  
<https://www.amtrust.com/Personal/Mortgages/Pages/MortgageAssistanceOptions.aspx>

**America's Servicing Company (ASC)**  
(services loans for Wells Fargo & Wachovia)  
(866) 248-5719 phone

## **Aurora Loan Services**

(866) 521-3828 phone  
Home Retention Website:  
<https://www.myauroraloan.com/HRG/>

## **Bank of America**

(800) 846-2222 phone  
Financial Assistance Website:  
<http://www.bankofamerica.com/loansandhomes/financial-difficulty/>

## **Bayview Loan Servicing, LLC**

(800) 771-0299 phone  
Financial Hardship Website:  
<https://www.bayviewloanservicing.com/index.jsp?pagelid=financialhardship>

## **Beneficial (Member of HSBC Group)**

(800) 958-2540 phone  
Payment Difficulties Website:  
[http://www.beneficial.com/learn-about-loans/payment\\_difficulties?WT.svl=CL\\_HS\\_Te xtLink](http://www.beneficial.com/learn-about-loans/payment_difficulties?WT.svl=CL_HS_Te xtLink)

## **Chase Home Mortgage** (includes previous WAMU accounts)

(866) 550-5705 phone  
Homeownership Center Website:  
[https://www.chase.com/chf/mortgage/hrm\\_options](https://www.chase.com/chf/mortgage/hrm_options)

## **Chevy Chase Bank**

(800) 621-1437 (loan counselors) phone

## **CitiMortgage**

(866) 272-4749 (loss mit. dept.) phone  
Homeowner Assistance Website:  
[https://www.citimortgage.com/Mortgage/Home.do?page=homeowner\\_assistance&td=id1912929311](https://www.citimortgage.com/Mortgage/Home.do?page=homeowner_assistance&td=id1912929311)

## **EMC Mortgage Corp.**

(800) 723-3004 phone  
Loan Servicing Center:  
<https://www.emcmortgagecorp.com/emcccn/faq/keepmyhome.jsp>

## **First Horizon and First Tennessee**

First Horizon: (800) 364-7662 phone  
First Tennessee: (866) 285-2171 phone  
Loss Mitigation Website:  
<https://www.firsttennessee.com/Borrowing/Loss-Mitigation>

## **Flagstar**

(800) 945-7700 phone  
Financial Hardship Website:  
<https://www.flagstar.com/personal/home-loans/mortgagepaymentrelief.html>

## **Fremont Bank**

(866) 617-7293 phone  
Loan Workout Information Website:  
[http://www.fremontbank.com/personal/loans/mortgages/sb11\\_37.asp](http://www.fremontbank.com/personal/loans/mortgages/sb11_37.asp)

## **GMAC Mortgage**

(866) 899-5308 phone  
Homeowner Help Website:  
[http://www.gmacmortgage.com/Resource\\_Center/homeowner\\_help/homeowner\\_help.html](http://www.gmacmortgage.com/Resource_Center/homeowner_help/homeowner_help.html)

## **Green Tree Servicing, LLC**

(800) 643-0202 phone  
Website:  
<http://www.gtsservicing.com/>

## **Guaranty Bank**

Loan originated prior to  
Aug. 1 2007: (800) 964-9420  
Loan originated after  
Aug. 1 2007: (800) 333-1728 x8805  
Loan Modification Website:  
<http://www.guarantybank.com/personal/loans/loanmodifications.asp>

## **HFC (Member of HSBC Group)**

(800) 958-2540 phone  
Payment Difficulties Website:  
[http://www.hfc.com/learn-about-loans/payment\\_difficulties?WT.svl=CL\\_HS\\_Te xtLink](http://www.hfc.com/learn-about-loans/payment_difficulties?WT.svl=CL_HS_Te xtLink)

## **HomeEq Servicing**

(877) 867-7378 phone

## **Homecomings Financial (a GMAC company)**

(800) 799-9250 phone  
Homeowner Help Website:  
[http://www.gmacmortgage.com/Resource\\_Center/homeowner\\_help/homeowner\\_help.html](http://www.gmacmortgage.com/Resource_Center/homeowner_help/homeowner_help.html)

## **Home Loan Services**

(800) 622-5035 phone  
Home Loan Services:  
<https://www.viewmyloan.com/bahlhis/hardshipsupport.html>

**IndyMac (OneWest Bank)**  
(877) 908-4357 phone

**Litton Loan Servicing**  
(800) 247-9727 phone  
Financial Assistance Website:  
[https://www.littonloan.com/fin\\_info1.asp](https://www.littonloan.com/fin_info1.asp)

**Nationstar Mortgage**  
(888) 850-9398 phone

**National City Bank**  
(800) 622-5035 x24267 phone  
Trouble Making Payments Website:  
[http://www.pncmortgage.com/MyMortgage/Account\\_Center/Having\\_Trouble\\_Making\\_Payments.aspx](http://www.pncmortgage.com/MyMortgage/Account_Center/Having_Trouble_Making_Payments.aspx)

**Ocwen Servicing**  
(800) 746-2936 phone  
Website:  
<https://www.ocwencustomers.com/home.cfm>

**ResMAE**  
(866) 804-5604 phone

**Saxon**  
(888) 325-3502 phone

**Specialized Loan Servicing (SLS)**  
(800) 315-4757 phone  
Website:  
<https://www.sls.net/default.aspx>

**Select Portfolio Servicing (SPS)**  
(888) 818-6032 phone  
Website:  
<https://www.spservicing.com/>

**Suntrust**  
(800) 443-1032 option 3 phone  
Help Making Payments Website:  
<http://www.suntrustmortgage.com/loanofficer.asp?hopenow>

**Wachovia ( a Wells Fargo Company)**  
Difficulty Making Payments Website:  
<https://www.wachovia.com/foundation/v/index.jsp?vgnextoid=c96d6344db1dc110VgnVCM100000127d6fa2RCRD>

**Wilshire Credit Corp.**  
(888) 502-0100 phone  
Mortgage Payment Center:  
<https://www.wcc.ml.com/index.aspx>

### **HUD Approved Non-Profit Housing Counselors**

**NEIGHBORHOOD HOUSING SERVICES  
OF THE INLAND EMPIRE, INC.**  
1390 North D Street  
San Bernardino, California 92405  
909-884-6891  
Email: [vilma@nhsie.org](mailto:vilma@nhsie.org)  
Website: [www.nhsie.org](http://www.nhsie.org)

**SPRINGBOARD- SAN BERNARDINO**  
1814 Commerce Center West, Suite B  
San Bernardino, California 92408  
800-947-3752  
Email: [springboard@credit.org](mailto:springboard@credit.org)  
Website: [www.credit.org](http://www.credit.org)

**INLAND FAIR HOUSING &  
MEDIATION BOARD**  
60 East 9th Street, Suite 100  
Upland, California 91786  
800-321-0911  
Fax 909-460-0274  
Email: [inmedbd@aol.com](mailto:inmedbd@aol.com)  
Website: [www.inmedbd.com](http://www.inmedbd.com)

**FAIR HOUSING COUNCIL OF  
RIVERSIDE COUNTY, INC**  
3933 Mission Inn Ave  
P. O. Box 1068  
Riverside, California 92501  
800-655-1812  
Fax 951-682-0262  
Email: [fhcrc@fairhousing.net](mailto:fhcrc@fairhousing.net)  
Website: [www.fairhousing.net](http://www.fairhousing.net)



### **Inland Empire Economic Recovery Corporation**

Foreclosure Prevention Seminars and Property  
Rehabilitation Program  
(909) 723-8334 phone  
[jharris@ieerc.org](mailto:jharris@ieerc.org)  
[www.ieerc.org](http://www.ieerc.org)



### **The HELP Program**

Homeowner and Home Buyer Education  
Resources and Classes  
(888)723-7099 phone  
[info@freehomeownershiphelp.org](mailto:info@freehomeownershiphelp.org)  
[www.freehomeownershiphelp.org](http://www.freehomeownershiphelp.org)